

**\* Analysis of students' satisfaction survey \***

**National Assessment and Accreditation Council (NAAC)**

**Student Satisfaction Survey**

**Key Indicator - 2.7.1**

**Under Criterion II of Teaching – Learning and Evaluation**

**Guidelines for Students**

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please confirm this is the first and only time you answer this survey.

a) Yes  b) No

B) Age: C) College Name:

D) Gender: a) Female  b) Male  c) Transgender

E) What degree program are you pursuing now?

a) Bachelor's  b) Master's  c) MPhil   
d) Doctorate  e) Other ( )

F) What subject area are you currently pursuing?

a) Arts  b) Commerce  c) Science   
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**Instructions to fill the questionnaire**

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

## Criterion II – Teaching–Learning and Evaluation

### Student Satisfaction Survey on Teaching Learning Process

Following are questions for online student satisfaction survey regarding teaching learning process.

1. How much of the syllabus was covered in the class?

4 – 85 to 100% – 74  
3 – 70 to 84% – 12  
2 – 55 to 69% – 08  
1 – 30 to 54% – 65  
0 – Below 30% – 01

Number of students = 100

2. How well did the teachers prepare for the classes?

4 – Thoroughly 76  
3 – Satisfactorily 10  
2 – Poorly 06  
1 – Indifferently 05  
0 – Won't teach at all 03

3. How well were the teachers able to communicate?

4 – Always effective 70  
3 – Sometimes effective 15  
2 – Just satisfactorily 10  
1 – Generally ineffective 03  
0 – Very poor communication 2

4. The teacher's approach to teaching can best be described as

4 – Excellent – 71  
3 – Very good 14  
2 – Good 10  
1 – Fair 05  
0 – Poor 00

5. Fairness of the internal evaluation process by the teachers

4 - Always fair	73
3 - Usually fair	16
2 - Sometimes unfair	06
1 - Usually unfair	03
0 - Unfair	02

6. Was your performance in assignments discussed with you?

4 - Every time	68
3 - Usually	12
2 - Occasionally/Sometimes	10
1 - Rarely	07
0 - Never	03

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

4 - Regularly	70
3 - Often	15
2 - Sometimes	08
1 - Rarely	05
0 - Never	02

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

4 - Significantly	66
3 - Very well	14
2 - Moderately	12
1 - Marginally	06
0 - Not at all	02

9. The institution provides multiple opportunities to learn and grow.

4 - Strongly agree	72
3 - Agree	12
2 - Neutral	08
1 - Disagree	06
0 - Strongly disagree	02

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

4 - Every time	- 67
3 - Usually	- 13
2 - Occasionally/Sometimes	- 10
1 - Rarely	- 06
0 - Never	- 04

11. Your mentor does a necessary follow-up with an assigned task to you.

4 - Every time	- 77
3 - Usually	- 10
2 - Occasionally/Sometimes	- 10
1 - Rarely	- 03
0 - I don't have a mentor	- 00

12. The teachers illustrate the concepts through examples and applications.

4 - Every time	- 80
3 - Usually	- 08
2 - Occasionally/Sometimes	- 08
1 - Rarely	- 04
0 - Never	- 00

13. The teachers identify your strengths and encourage you with providing right level of challenges.

4 - Fully	- 73
3 - Reasonably	- 12
2 - Partially	- 10
1 - Slightly	- 05
0 - Unable to	- 00

14. Teachers are able to identify your weaknesses and help you to overcome them.

4 - Every time	- 75
3 - Usually	- 10
2 - Occasionally/Sometimes	- 08
1 - Rarely	- 04
0 - Never	- 03

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

4 - Strongly agree	-	74
3 - Agree	-	13
2 - Neutral	-	48
1 - Disagree	-	03
0 - Strongly disagree	-	02

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

4 - To a great extent	-	68
3 - Moderate	-	12
2 - Some what	-	10
1 - Very little	-	05
0 - Not at all	-	05

17. Teachers encourage you to participate in extracurricular activities.

4 - Strongly agree	-	78
3 - Agree	-	11
2 - Neutral	-	06
1 - Disagree	-	03
0 - Strongly disagree	-	02

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

4 - To a great extent	-	76
3 - Moderate	-	10
2 - Some what	-	08
1 - Very little	-	04
0 - Not at all	-	02

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching?

4 - Above 90%	-	80
3 - 70 - 89%	-	10
2 - 50 - 69%	-	06
1 - 30 - 49%	-	02
0 - Below 29%	-	02

20. The overall quality of teaching-learning process in your institute is very good.

4 - Strongly agree	-	80
3 - Agree	-	09
2 - Neutral	-	06
1 - Disagree	-	04
0 - Strongly disagree	-	01

21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

- Online fees paid facility for the students
- More co-curricular facilities made available
- All classes should be digital or having ICT facilities.
- Competitive Exams related books should be issued from the KRC
- Extra classes related to competitive exams should be started.

*Handwritten Signature*  
**PRINCIPAL**  
Bhatyodari Shikshan Sanstha's  
Ankushrao Tope College, Jaina

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Gaurav Babanrao Solunke

B. Sc. III yr.

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- 4 – Excellent
- 3 – Very good
- 2 – Good
- 1 – Fair
- 0 – Poor



5. Fairness of the internal evaluation process by the teachers.
- 4 - Always fair
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6. Was your performance in assignments discussed with you?
- 4 - Every time
  - 3 - Usually
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  - 1 - Rarely
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7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.
- 4 - Regularly
  - 3 - Often
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8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.
- 4 - Significantly
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- 4 - Strongly agree
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21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

a) Excellent knowledge

b) practically fully practices.

c) Theoretically effective teaching methods.

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CHAUDHARI BALASAHEB SARJERAO  
B.Sc.S.Y.

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- 2 - Neutral
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21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

- a) Best experience and incredible knowledge with practical.
- b)
- c)

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Khutale Priyanka Kailas  
class- B.com-T.Y.

Priyanka

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4 – Excellent ✓  
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- 4 – Always fair ✓
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- 4 – Significantly
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- 0 - Below 29%

20. The overall quality of teaching-learning process in your institute is very good.

~~4~~ - Strongly agree

3 - Agree

2 - Neutral

1 - Disagree

0 - Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

a)

b)

c)

**National Assessment and Accreditation Council (NAAC)**  
**Student Satisfaction Survey**  
**Key Indicator - 2.7.1**  
**Under Criterion II of Teaching – Learning and Evaluation**

**Guidelines for Students**

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please confirm this is the first and only time you answer this survey.

a) Yes  b) No

B) Age: 19 C) College Name: Ankushrao TOPE college, Jalga

D) Gender: a) Female  b) Male  c) Transgender

E) What degree program are you pursuing now?

a) Bachelor's  b) Master's  c) MPhil   
d) Doctorate  e) Other ( )

F) What subject area are you currently pursuing?

a) Arts  b) Commerce  c) Science   
d) Professional  e) Other: ( )

**Instructions to fill the questionnaire**

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

## Criterion II – Teaching–Learning and Evaluation

### Student Satisfaction Survey on Teaching Learning Process

Following are questions for online student satisfaction survey regarding teaching learning process.

1. How much of the syllabus was covered in the class?

- 4 – 85 to 100%
- 3 – 70 to 84%
- 2 – 55 to 69%
- 1 – 30 to 54%
- 0 – Below 30%

2. How well did the teachers prepare for the classes?

- 4 – Thoroughly
- 3 – Satisfactorily
- 2 – Poorly
- 1 – Indifferently
- 0 – Won't teach at all

3. How well were the teachers able to communicate?

- 4 – Always effective
- 3 – Sometimes effective
- 2 – Just satisfactorily
- 1 – Generally ineffective
- 0 – Very poor communication

4. The teacher's approach to teaching can best be described as

- 4 – Excellent
- 3 – Very good
- 2 – Good
- 1 – Fair
- 0 – Poor



5. Fairness of the internal evaluation process by the teachers.

- 4 - Always fair
- 3 - Usually fair
- 2 - Sometimes unfair
- 1 - Usually unfair
- 0 - Unfair

6. Was your performance in assignments discussed with you?

- 4 - Every time
- 3 - Usually
- 2 - Occasionally/Sometimes
- 1 - Rarely
- 0 - Never

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

- 4 - Regularly
- 3 - Often
- 2 - Sometimes
- 1 - Rarely
- 0 - Never

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

- 4 - Significantly
- 3 - Very well
- 2 - Moderately
- 1 - Marginally
- 0 - Not at all

9. The institution provides multiple opportunities to learn and grow.

- 4 - Strongly agree
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

11. Your mentor does a necessary follow-up with an assigned task to you.

- 4 – Every time
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- 0 – I don't have a mentor

12. The teachers illustrate the concepts through examples and applications.

- 4 – Every time
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13. The teachers identify your strengths and encourage you with providing right level of challenges.

- 4 – Fully
- 3 – Reasonably
- 2 – Partially
- 1 – Slightly
- 0 – Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them.

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15. The institute makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process

4 - Strongly agree

3 - Agree

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1 - Disagree

0 - Strongly disagree

16. The institute/ teachers use student centric methods such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

4 - To a great extent

3 - Moderate

2 - Some what

1 - Very little

0 - Not at all

17. Teachers encourage you to participate in extra-curricular activities

4 - Strongly agree

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18. Efforts are made by the institute/ teachers to integrate soft skills, life skills and employability skills to make you ready for the world of work.

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0 - Not at all

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

4 - Above 90%

3 - 70 - 89%

2 - 50 - 69%

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